



Terms & Conditions

Welcome to the Body 'n Spirit web shop, which is a trading name of Adrian FitMe Aesthetics Ltd. These terms and conditions apply to the use of www.bodyspirit.co.uk and by accessing this website and or placing an order you agree to be bound by the terms and conditions and our privacy policy also detailed below.

1. Disclaimer

Whilst we have made every effort to ensure that the content of this website is as accurate as possible we do not guarantee the content will be free from errors, to the fullest extent permitted at law we shall not be liable for any kind of loss or damage from action taken or reliance placed on information contained on this site.

2. Liability

If the goods we deliver are not what you ordered or are damaged or defective or the delivery is of an incorrect quantity, we shall have no liability to you unless you notify us by e-mail or in writing within 7 days if you notify of a problem. The action we take will be to make good any shortage or non-delivery to repair or replace any damaged or defective or to give a partial or full refund for the goods in question depending on what is reasonable in the circumstances save as precluded by law we will not be liable to you for any indirect or consequential loss damage or expenses including loss of profits business or goodwill howsoever arising out of any problem you notify us under this condition we shall have no liability to pay any money to you by way of compensation.

3. Security

The Body 'n Spirit web shop works in partnership with the integrated Wix Payment system to ensure all information you give to us during the order process is encrypted before transmission via the world wide web. If any other user should intercept the information, it would only be seen in the encrypted form.

4. Orders

Any order for goods placed by you the buyer through our website shall be subject to these terms and conditions. All other terms and conditions express or implied by statute or otherwise are excluded to the fullest extent permitted by law nothing in these terms and conditions is intended to limit any rights you may have as a consumer under any applicable law or other statutory rights that may not be excluded.

We must receive payment for the total price of the goods that you order before your order can be processed. Once payment has been received by us we will confirm that your order has been received by sending an e-mail to the e-mail address that you provide with your order's acceptance and the completion of the contract between us will take place on the dispatch to you of the goods ordered.



5. Warranty

All products are covered by a full manufactures warranty, the period which varies according to the product. The warranty covers faults which may occur due to faulty components or workmanship but excludes consumable items, fair wear and tear or defects caused by misuse.

6. Product descriptions and images

Every effort has been made to ensure the accuracy of all information contained herein. The company makes no warranty expressed or implied with the respect to accuracy of the information including price product editorials or product specifications.

The company or its suppliers shall not be liable for incidental, consequential or special damages arising from, or as a result of any electronic transmission or the accuracy of the information contained herein, even if the company has been advised of the possibility of such damages. Product and manufacture names are used only for the purpose of identification.

7. Cookie policy

This website uses cookies to ensure the proper functionality of the shopping cart and checkout progress. By continuing to browse the site you are agreeing to the use of cookies.

These cookies are handled by Wix. You can look up Wix's police on [privacy and cookies here](#).

8. Privacy.

We are committed to protecting your privacy We will only use the information you provide for the purpose of processing your order or enquiry.

Your name, address, and telephone number will also be provided to the carrier to allow them to deliver the order.

Where it is necessary to validate the warranty on your purchase we may complete and submit the registration details on your behalf. Typically, this would involve supplying your name and address, telephone number and details of the item purchased.

Except as already mentioned we will never share, sell, or exchange personal details with others.

We take your purchase as consent to send you occasionally new offers or info about our promotions by e-mail. Please let us know if you wish to be removed from these mailing lists.



9. Price information

The prices shown are only applicable to purchases made via the Body 'n Spirit web shop. Prices may vary to those shown on the website due to occasional special offers and promotions, normally offered by discount coupons. In the unlikely event of an incorrect price being displayed we reserve the right to correct the price. In these circumstances you will not be bound to continue with your purchase and you will be asked to e-mail us to confirm that you want to proceed.

10. Delivery

We use UK Royal Mail for shipping your purchased articles. For domestic shipments small parcels will be sent 1st Class.

For all international shipments you have the choice between “International Economy” or “International Tracked” Royal Mail service.

Shipment charges will vary depending on the destination. The current prices and the selection of the shipping methods are displayed in the shop when checking out.

All shipments are insured in accordance with Royal Mail guidelines. We are not in a position to satisfy any claims over and above this.

If a shipment is lost, we will work with you to locate the item via Royal Mail. However, we cannot accept responsibility for shipping errors that are beyond our control.

11. Returns

Where the goods are not faulty, but the customer wishes to return them, the goods can only be returned to us if in a fully re-saleable condition, being unopened with any manufacturer's seal or packaging.

It is your duty to take reasonable care to see that returned goods are well packed so to avoid damage and an appropriate method of return should be used for all goods returned at your own cost.



12. Cancellation of Order

You may cancel your order at any time up to the end of the seventh working day from the date you have received the ordered goods. This must be in writing or by e-mail. You must send the goods back unused and in the original packing to the address specified by us at your own cost and risk as soon as possible.

If you cancel your order but we have already processed it for delivery you must not unpack the goods when they are received. You must send the goods back at your own cost and risk as soon as possible.

Once you have notified us that you are cancelling your order any sum deducted by us for the product from your credit card (debit card, etc.) will be re-credited to your account as soon as possible providing that the goods in question are returned by you in the condition they were delivered to you in. We regret that delivery charges where applicable are non-refundable. If you do not return the goods or pay the return cost of delivery, we shall be entitled to deduct the direct costs of recovering the goods from the amount re-credited to you.

13. Cancellation by us

We reserve the right to cancel the order between us if:

- We have insufficient stock to deliver the goods you have ordered
- The product is no longer available due to manufactures non supply
- We do not deliver to your area
- One or more of the goods you ordered was listed at an incorrect price due to a typographical error or an error in the pricing information from our suppliers

If we do cancel your order, we will notify you by e-mail and will re-credit your account any sum deducted by us to your credit card as soon as possible

We will not be obliged to offer any compensation for disappointment.